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ENCLOSURES (Check all that apply) After Allowance Communication to TC				
Fee Attached Amendment/Reply After Final Affidavits/declaration(s) Extension of Time Request Express Abandonment Request Information Disclosure Statement Certified Copy of Priority Rema	Drawing(s) Licensing-related Papers Petition Petition to Convert to a Provisional Application Power of Attorney, Revocation Change of Correspondence Ad Terminal Disclaimer Request for Refund CD, Number of CD(s) Landscape Table on CD Tks Final Office Action dated April	Idress Return	Appeal Communication to Board of Appeals and Interferences Appeal Communication to TC Appeal Notice, Brief, Reply Brief) Proprietary Information Status Letter Other Enclosure(s) (please Identify below): -receipt postcard	
SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT Firm Name				
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Theodore F. Shiells				
Date 7-21-05 Reg. No. 31,569				
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

\$ \$ \$ \$ \$ \$ \$ \$

application of: Brownhill et al.

Serial Number: 09/682,280

Filed: August 13, 2001

For: SERVICE PORTAL ENABLED

AUTOMATION CONTROL MODULE

(ACM)

Group Art Unit: 2155

Examiner: Thu Ha T. Nguyen

Mail Stop Amendment AF Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450

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I hereby certify that the original paper identified herein is being deposited with United States Postal Service as first class mail, postage prepaid, to Mail Stop Amendment AF, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450

Kalina Dulshouse

Kalina Hulshouser

RESPONSE TO FINAL ACTION

Dear Sir:

In response to the Final Office Action dated April 21, 2005 ("Final Action"), please amend the Claims as follows and consider the following remarks: